Newsletter for New Features
Version 11 Service Pack 12

Friday, June 15, 2018
Contents

Contents ............................................................................................................................................ 3

Service Pack Guidelines .................................................................................................................. 5

Installation ......................................................................................................................................... 6
  Service Pack Automatic Downloads Available on August 15, 2018 ........................................... 6

Archiving Agents ............................................................................................................................... 6
  Support for On-Demand Archive Operations for File System Data from the Command Line Interface ................................................................................................................................................. 6

Backup Agents .................................................................................................................................... 6
  Support for Multiple-Node Backup Operations for Network Share Clients by Using the Linux File System Agent ................................................................................................................................................. 6
  Support for Multiple-Node Backup Operations for Network Share Clients Using the Windows File System Agent ...................................................................................................................................................... 7
  Support for Oracle Cross-Instance Restore Operations ................................................................. 8
  Distributed Backup with Optimized Scan Support for Lustre File System Data ...... 8
  The Commvault Software Supports the Optimized Scan Method for IBM i Backup Operations ................................................................................................................................................................. 9
  Back Up and Restore Amazon RDS Databases ............................................................................. 10
  The CommCell Console Supports Multiple Amazon RDS or Azure Instances ...... 10
  The Admin Console Supports Salesforce Data Comparison ......................................................... 11
  Admin Console Supports Virtualize Me for Windows and UNIX Computers ...... 11
  Simplified Command Line Interface for File System Backup Operations and Restore Operations .................................................................................................................................................................. 12
  Commvault Supports PostgreSQL Version 10 .............................................................................. 12
  Load Balancing for NDMP Agent Backups .................................................................................... 13
  Backup Operations for Google Team Drive .................................................................................. 13
  Validate Backup Data to Avoid Data Loss Problems and Errors .............................................. 13

Cloud Services .................................................................................................................................... 14
  Cloud-Based Sensitive Data Discovery ......................................................................................... 14

Deduplication ..................................................................................................................................... 14
  Space Optimization for Auxiliary Copy Operations ..................................................................... 14
# Newsletter for New Features - Version 11 Service Pack 12

<table>
<thead>
<tr>
<th>Media Management</th>
<th>15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configuration Wizard for Setting Up the Commvault HyperScale Appliance HS1300</td>
<td>15</td>
</tr>
<tr>
<td>Reports</td>
<td>15</td>
</tr>
<tr>
<td>Apps Creator</td>
<td>15</td>
</tr>
<tr>
<td>The Health Report Is Redesigned and Improved</td>
<td>16</td>
</tr>
<tr>
<td>Recovery Readiness Report</td>
<td>16</td>
</tr>
<tr>
<td>Customer Success Dashboard</td>
<td>17</td>
</tr>
<tr>
<td>Snapshot Management</td>
<td>18</td>
</tr>
<tr>
<td>NetApp Open Replication Feature with Fan-Out Support</td>
<td>18</td>
</tr>
<tr>
<td>Network Share IntelliSnap Backup Supports NetApp FlexGroup Volumes</td>
<td>18</td>
</tr>
<tr>
<td>IntelliSnap Support for Inline Replication on Fujitsu ETERNUS</td>
<td>19</td>
</tr>
<tr>
<td>Commvault Supports Linux PowerPC (Little Endian) Systems for DB2 IntelliSnap and SAP HANA IntelliSnap</td>
<td>19</td>
</tr>
<tr>
<td>Virtualization</td>
<td>20</td>
</tr>
<tr>
<td>Admin Console Supports VMware Live Recovery for VMs</td>
<td>20</td>
</tr>
<tr>
<td>Admin Console Supports Live Sync Direct Replication for VMware</td>
<td>20</td>
</tr>
<tr>
<td>Admin Console Supports Failover Groups for Amazon</td>
<td>21</td>
</tr>
<tr>
<td>Admin Console Supports Replication Groups for Virtualization</td>
<td>21</td>
</tr>
<tr>
<td>Virtual Server Agent Supports Application-Aware Backups for Active Directory - Early Release Feature</td>
<td>22</td>
</tr>
<tr>
<td>Deprecated Products and Features</td>
<td>23</td>
</tr>
<tr>
<td>Additional Information</td>
<td>23</td>
</tr>
<tr>
<td>Early Release Features</td>
<td>23</td>
</tr>
<tr>
<td>Service Pack Releases</td>
<td>23</td>
</tr>
<tr>
<td>Upcoming Service Pack Releases</td>
<td>23</td>
</tr>
</tbody>
</table>
### Service Pack Guidelines

Refer to the following table for service pack guidelines.

<table>
<thead>
<tr>
<th>Service Pack</th>
<th>Release Status</th>
<th>Relative Age</th>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>SP12</td>
<td>New release</td>
<td>New</td>
<td>SP12 is best aligned for POCs and new customer installations. Hotfix packs will be issued for this release.</td>
</tr>
<tr>
<td>SP11</td>
<td>Mainstream release</td>
<td>1 Quarter</td>
<td>SP11 includes the most recent features and is the recommended target for any new upgrades. Hotfix packs will be issued for this release.</td>
</tr>
<tr>
<td>SP10</td>
<td>Mainstream release</td>
<td>2 Quarters</td>
<td>SP10 is a mainstream release. Upgrading is not required for normal operations, but you can upgrade to take advantage of new features. Hotfix packs will be issued for this release.</td>
</tr>
<tr>
<td>SP9</td>
<td>Mainstream release</td>
<td>3 Quarters</td>
<td>SP9 is a mainstream release. Upgrading is not required for normal operations, but you can upgrade to take advantage of new features. Hotfix packs will be issued for this release.</td>
</tr>
<tr>
<td>SP8</td>
<td>Retiring release</td>
<td>4 Quarters</td>
<td>SP8 is retiring, and it will expire with the SP13 release. All existing users should prepare to upgrade to SP11.</td>
</tr>
<tr>
<td>SP7</td>
<td>Expired release</td>
<td>5 Quarters</td>
<td>SP7 is expired, and it is classified under deprecated support. No new changes will be issued for this release. Upgrading is required.</td>
</tr>
</tbody>
</table>
Installation

Service Pack Automatic Downloads Available on August 15, 2018

Service Pack 12 will be available for automatic downloads. Customers who would like to get the service pack immediately may download it manually using the instructions linked from Service Pack Installations. For customers that use the default schedules, the software automatically downloads on or after August 15, 2018.

Archiving Agents

Support for On-Demand Archive Operations for File System Data from the Command Line Interface

Using a regular file system subclient, you can perform an on-demand archive operation for selected files or folders from the command line interface.

More Information

• Ad-Hoc Archiving

Backup Agents

Support for Multiple-Node Backup Operations for Network Share Clients by Using the Linux File System Agent

You can back up Network File System (NFS) export data on a file server using the Linux File System Agent.

You can install the Commvault software on all Linux computers, or on only a few of the Linux computers that have access to the network file system data on the file server.
Key Features

- Distributed backup operations and restore operations run in parallel on multiple data access nodes, for optimal sharing of the backup load.
- A fault-tolerant model redistributes task loads when a data access node fails.
- Multi-thread scan is enabled by default, for reduced scan times.
- LAN-free backup operations and restore operations use a grid storage policy, for quicker completion.
- Restoring NFS data to a distributed file system target (that is, to any other file system) is supported.

Applicable Agents

UNIX File System

Licenses

Server File system

More Information

- NFS Exports

Support for Multiple-Node Backup Operations for Network Share Clients Using the Windows File System Agent

You can back up Common Internet File System (CIFS) share data on a file server using the Windows File System Agent.

You can install the Commvault software on all computers, or on a few of the Windows computers that have access and permissions to the network file system data on the file server.

Key Features

- Distributed backup operations and restore operations run in parallel on multiple data access nodes, for optimal sharing of the backup load.
- A fault-tolerant model redistributes task loads when a data access node fails.
- Multi-thread scan is enabled by default, for quicker scan times.
- LAN-free backup operations and restore operations use a grid storage policy for quicker completion.
- Restoring network file system data to a distributed file system target (that is, to any other file system) is supported.

Applicable Agents

Windows File System
Licenses

Server File System

More Information

- CIFS Shares

Support for Oracle Cross-Instance Restore Operations

Use a traditional backup or an IntelliSnap backup to restore an Oracle database to a new destination that has a different SID from the source SID.

Key Features

Restore when you cannot use the Oracle DUPLICATE command, such as in the following cases:

- You cannot connect to the source database or recovery catalog.
- You want to restore from an IntelliSnap backup.
- You want to restore from a file system backup copy.

Applicable Agents

Oracle

More Information

- Oracle (Cross-Machine Restores for Oracle)
- Oracle IntelliSnap Cross-Machine Restore Operations for Oracle (Cross-Machine Restores for Oracle IntelliSnap)

Distributed Backup with Optimized Scan Support for Lustre File System Data

Lustre is a high-performance, clustered file system that allows parallel data access across multiple cluster nodes. The Commvault software is designed to optimize Lustre data scans by integrating with changelogs that are retrieved from the MDT (Metadata Target) Lustre file system component, and to perform efficient distributed backup operations.

Key Features

- Distributed backup operations and restore operations that run in parallel on multiple data mover nodes for optimal load sharing.
- Faster LAN-free backup operations and restore operations.
- Optimized scan integration with changelogs that are retrieved from the MDT.
Licenses
Server File System

Setup Requirements
Install the UNIX/Linux File System Agent

More Information
- Lustre (File System) Overview

The Commvault Software Supports the Optimized Scan Method for IBM i Backup Operations

The optimized scan method performs a minimal scan on the IBM i File System subclient content to determine the data that Commvault software needs to back up.

Key Features
Backup operations are faster because the scan takes less time.

Applicable Agents
IBM i File System

Setup Requirements
You must have one of the following IBM i versions:
- IBMi V6R1M0
- IBMi V7R1Mx
- IBMi V7R2Mx
- IBMi V7R3M0

You must have the following components:
- An IBM i client
- A proxy server
- A MediaAgent

Recommendations
For more information about IBM i optimized scan recommendations, see IBM I File System Agent Subclient Properties (Advanced Options)

More Information
- Selecting the Optimized Scan Method for an IBM i File System Subclient
Back Up and Restore Amazon RDS Databases

Commvault provides a complete data protection solution for your Amazon RDS SQL databases by automating backup operations and by providing the following recovery methods:

- From an Amazon RDS instance to another Amazon RDS instance
- From an Amazon RDS instance to an on-premise SQL server
- From an on-premise SQL server to an Amazon RDS instance

**Applicable Agents**

SQL Server Agent

**Licenses**

Microsoft SQL Server

**More Information**

- Back up and Restore Amazon RDS SQL Databases

The CommCell Console Supports Multiple Amazon RDS or Azure Instances

Commvault supports the following Amazon RDS and Azure configurations:

- Accounts that apply to or are shared by multiple instances.
- A tenant account that contains multiple instances.

You can manage these configurations by creating a pseudo-client for the Amazon account, or the Azure account.

**Applicable Agents**

SQL Server Agent

**More Information**

- Back up and Restore Amazon RDS SQL Databases
The Admin Console Supports Salesforce Data Comparison

You can view the changes made to the data or the metadata in a Salesforce organization by comparing Salesforce backups.

Commvault offers the following comparison types:

- Data comparison: View the added, deleted, and modified records for an object between two backup times.
- Metadata comparison: View the file differences for the Salesforce metadata such as layouts, Apex code, and workflows between two different backup times. You can also compare two Salesforce organizations to one another.

Applicable Agents

Salesforce

Setup Requirements

- Web Console
- Admin Console

More Information

- Salesforce Data Comparisons

Admin Console Supports Virtualize Me for Windows and UNIX Computers

Admin Console supports virtualizing and cloning Windows and UNIX computers.

Key Features

- You can easily, quickly, and reliably convert any computer into a virtual machine.
- When the physical computer is unavailable because of a hardware failure or a network failure, you can use the backup that is available on the media to create a virtual machine.
- You can use a backup operation that was performed at any point in time to create the virtual machine.
- You can customize the client computer configuration—such as disk configuration, network configuration, or disk provisioning—before you create the virtual machine.

Applicable Agents

- Virtualize Me for UNIX
- Virtualize Me for Windows
More Information

- Virtualize Me for Windows and UNIX Computers

Simplified Command Line Interface for File System Backup Operations and Restore Operations

End users can perform backup operations, browse operations, and restore operations on file systems by using a command line interface that has intuitive options.

The Commvault Python SDK package contains the Commvault Command Line interface (cvc).

Applicable Agents

- IBM i File System Agent
- UNIX File System Agent
- Windows File System Agent

Setup Requirements

- Commvault Python Package

More Information

- Commvault End-User Command Line (cvc) Interface Operations

Commvault Supports PostgreSQL Version 10

Commvault supports PostgreSQL Version 10 for performing backup operations and restore operations.

Key Features

The way that you perform backup operations and restore operations in Commvault is the same for PostgreSQL Version 10 as it is for previous versions of PostgreSQL.

More Information

- System Requirements - PostgreSQL Agent
Load Balancing for NDMP Agent Backups

The NDMP load balancing feature divides data backup operations across more than one data path to improve the performance of NDMP agent backups.

With NDMP load balancing, paths in the subclient content are distributed to multiple data paths. MediaAgents of the data paths handle reading backup data sent by the file server and writing the data to media, as well as any compression, deduplication, or data encryption operations.

Key Features

Using load balancing for NDMP backups can decrease the time for NDMP backup jobs.

Applicable Agents

NDMP Agent (formerly NAS Agent)

Setup Requirements

Use NDMP load balancing when the primary storage policy copy has data paths on more than one MediaAgent. The data paths should be for MediaAgent resources such as magnetic libraries or MediaAgent-attached drive pools. You cannot use this feature for file server-attached drive pools.

More Information

- Configuring Load Balancing for NDMP Agent Backups

Backup Operations for Google Team Drive

You can perform backup operations for files that are stored in Google Team Drive.

More Information

- Enabling Google Team Drive Backup Support

Validate Backup Data to Avoid Data Loss Problems and Errors

Users can verify whether backup data in the MediaAgent computer is intact and usable for restore operations.

The Validate Restore feature performs a quick check by comparing the data size that is received for each file and the total size of the file during the backup operation. If the two sizes do not match, then the validation process fails the restore operation.

With this feature, users can identify data loss problems and errors on the MediaAgent computer before an actual restore operation starts.
More Information

- Validating Restores for the File System Agent

Cloud Services

Cloud-Based Sensitive Data Discovery

You can evaluate Commvault’s Content Analyzer and Entity Extraction feature using the Cloud-Based Sensitive Data Discovery tool to identify and report sensitive data (such as personal identification numbers or credit card numbers) that exists in a set of files.

To use the Cloud-Based Sensitive Data Discovery tool, upload a set of files to the Commvault Cloud site. After you upload the files, you will receive a link to a report that includes information about the sensitive entities, also called personally identifiable information (PII), that exist in the files.

Setup Requirements

- You must have a user account on the Cloud Services website.
- Individual files must be smaller than 50 MB. To upload a compressed set of files, ensure that each individual file in the set is smaller than 50 MB. The total size of the compressed files should be no larger than 1 GB.

More Information

- Cloud-Based Sensitive Data Discovery

Deduplication

Space Optimization for Auxiliary Copy Operations

When you enable the **Space Optimization AuxCopy** option, auxiliary copy operations achieve a higher deduplication rate on tiered copies by first copying full backups and synthetic full backups, and then copying incremental backups and differential backups.

More Information

- Optimizing Deduplication Percentage on Storage Policy Copy
Media Management

Configuration Wizard for Setting Up the Commvault HyperScale Appliance HS1300

You can use the Commvault HyperScale wizard to detect and configure HyperScale nodes. The web-based wizard does not require a physical login to the appliance. In addition, the wizard collects all the information that is needed to detect and configure the appliance in advance, and uses this information to set up the nodes.

More Information

- Setting Up the Commvault HyperScale Appliance HS1300

Reports

Apps Creator

Create distributable packages by combining reports with workflows, alerts, and tools using Apps on Web Console. You can publish apps on Download Center and open apps from the Apps dashboard.

Key Features

- Easily package separate components into one app.
- Share Apps with other users in your CommCell environment.
- Import Apps from your local computer.

Setup Requirements

- CommCell Console
- Web Console
- Web Server
- Cloud User Account

More Information

- Apps Overview
The Health Report Is Redesigned and Improved

The Health Report displays information about the overall wellness of the CommCell environment in independent, interactive tiles.

The tiles include information such as the status of backup operations according to the Service Level Agreement (SLA), the most recent installed versions of the Commvault software, and disaster recovery settings. In each tile, you can view the category, the description, and the severity of the problem, and recommendations to fix the problem, if applicable. Some tiles contain integrated workflows that you can run to fix problems directly from the report.

Key Features

- Use the Version and Service Pack tile to install software, such as hotfixes, directly from the report.
- Use the Disaster Recovery Backup tile to configure disaster recovery settings and to start a disaster recovery operation directly from the report.
- The report contains summary information about the CommCell environment, including the status of backup operations according to the SLA during the previous 30 days and disaster recovery settings.
- The report contains capacity information, such as the amount of space that is available on mount paths and disk libraries.
- The report contains a value assessment and information about the efficiency of the CommCell environment, such as the percentage of subclients that have long-running backup jobs, the percentage of subclients that have long-running restore jobs, and the percentage of subclients that are protected over the network and use source-side deduplication.

Setup Requirements

- Web Console
- Web Console with Private Metrics Reporting
- Cloud Services

More Information

- Health Report Overview

Recovery Readiness Report

The Recovery Readiness Report helps you estimate the effectiveness of your disaster recovery settings and operations.

This report displays the Recovery Point Objective (RPO), Actual RPO (RPA), Recovery Time Objective (RTO), and the estimated Actual RTO (RTA) for each client in all CommCell environments, based on the timing of previous backup operations and live sync operations. Specify RPO and RTO times in the report to determine which settings are effective and which settings you need to adjust.

Setup Requirements

Web Console
More Information

- Recovery Readiness Report Overview

Customer Success Dashboard

We redesigned the dashboards at the Worldwide, Company, and CommCell levels to promote customer success with Commvault software. We added new tiles that you can use to track the modification requests and support incidents that we are working on for your organization and to display your level of satisfaction with our work at the Company and CommCell levels. These dashboards also display a view of the most critical information gathered from your organization's CommCell environment. Track backup strikes for subclients and VMs, common backup errors, license usage, storage retention, and capacity usage at a glance. From the dashboard, you can easily access more detailed information about anything you see. You can use this information to proactively manage your CommCell environment, instead of just reacting to potential crises.

Key Features

Information available on the dashboards includes but is not limited to the following:

- **Modification Requests**: Tracks the changes that your organization asked us to make in the software.
- **Support Incidents**: Displays the current number of active and closed support incidents for your organization.
- **Professional Services**: Lists the number of tasks and services that are currently being performed for your organization.
- **Customer Satisfaction**: Displays your organization's satisfaction rating for Commvault based on input that is collected from the field.
- **Strikes**: Displays the number of clients, subclients, and VMs that have one or more failed backup jobs.
- **Current Capacity Usage**: Displays the amount of data in the most recent backup jobs and archive jobs, and indicates whether you are approaching the capacity license limit.
- **Top 5 Errors**: Displays the five most common errors in the most recent day, including a description of the errors.
- **SLA**: Shows the percentage of all client computers that met or missed Service Level Agreement (SLA) at the time data was most recently collected.

Setup Requirements

- Web Console
- Cloud Services

More Information

- Worldwide Dashboard
- Company Dashboard
- CommCell Dashboard
Snapshot Management

NetApp Open Replication Feature with Fan-Out Support

You can use the NetApp fan-out configuration to create multiple vault copies or replica copies and multiple mirror copies, using the same storage policy, with a primary snapshot copy as the source copy.

Previously, you could create only one vault copy or replica copy, and only one mirror copy.

**Key Features**

- You do not need to set up the OCUM server configuration. Thus, OCUM-related issues do not affect replication schedules.
- You can promote, demote, or delete the mirror copies that you create, and the vault/replica copies that you create.

**Setup Requirements**

- This feature is supported only for the NetApp cluster mode file server.
- You must create the SnapVault relationships and the SnapMirror relationships on the file server.

**More Information**

- NetApp Open Replication Feature with Fan-Out Support

Network Share IntelliSnap Backup Supports NetApp FlexGroup Volumes

You can use the Network Share IntelliSnap Backup feature to perform IntelliSnap operations on the CIFS shares and on the NFS exports that you create on FlexGroup volumes.

**Key Features**

You can configure the following:

- CIFS shares for IntelliSnap operations under the Windows File System Agent on a NAS client.
- NFS exports for IntelliSnap operations under the Linux File System Agent on a NAS client.

**More Information**

- Support for NetApp Volumes
IntelliSnap Support for Inline Replication on Fujitsu ETERNUS

With the inline replication feature for Fujitsu ETERNUS, you can create a replica copy on a remote array, in addition to the primary snapshot copy on the local array.

**Key Features**

With this feature, you can create and manage two point-in-time copies of data, one on the primary array and one on the target array.

The primary snapshot copy and the replica copy can have separate retention policies. The backed-up data can be moved to media and restored back from the replica copy.

**More Information**

- Inline Replication for the Fujitsu ETERNUS Storage Array

Commvault Supports Linux PowerPC (Little Endian) Systems for DB2 IntelliSnap and SAP HANA IntelliSnap

The Commvault software supports configurations that have PowerPC processors for Linux (little endian) for the following IntelliSnap agents:

- DB2
- SAP HANA

**Applicable Agents**

- DB2
- SAP HANA

**More Information**

- IntelliSnap Backup - Support
Virtualization

Admin Console Supports VMware Live Recovery for VMs

From the Admin Console, you can perform a live recovery of virtual machines (VMs) from a backup.

With the Live Recovery feature, you can recover and turn on VMs from a backup without waiting for a full restore of the VM. You can use this feature to recover a VM that failed and needs to be placed back in production quickly, or to validate that a backup can be used in a disaster recovery scenario.

**Applicable Agents**

Virtual Server Agent

**Licenses**

Virtual Server

**More Information**

- Restoring Full Virtual Machines for VMware

Admin Console Supports Live Sync Direct Replication for VMware

Admin Console supports direct replication from VMware IntelliSnap backup snapshots.

Live Sync Direct is used for replication operations from IntelliSnap backups. Live Sync Direct mounts a snapshot from an IntelliSnap backup, then reads data from the mount directly to the destination VM. Using snapshots eliminates the need to create a backup copy for replication, provides faster replication, and minimizes the impact on the production environment.

The snapshot can be a hardware snapshot from a storage array or a VM snapshot stored on the source VM.

**Applicable Agents**

Virtual Server Agent

**Licenses**

Virtual Server

**More Information**

- Creating a Replication Group
Admin Console Supports Failover Groups for Amazon

You can create failover groups for Amazon instances and initiate failover operations and failback operations for a group.

Failover Groups provide orchestration of disaster recovery (DR) operations for a group of instances, based on Live Sync replication to a DR site (also called destination site or secondary site).

**Key Features**

For Amazon destinations, you can use failover operations for the following scenarios:

- **Failback**: Switch back to the primary site after a failover.
- **Planned Failover**: Switch to a DR site for maintenance of the primary site.
- **Unplanned Failover**: Make the DR site active in an emergency. After a failover, you can perform a failback operation to return operations to the primary site.

**Applicable Agents**

Virtual Server Agent

**Licenses**

Virtual Server

**Setup Requirements**

See Requirements.

**More Information**

- DR Orchestration and Failover Groups

Admin Console Supports Replication Groups for Virtualization

A replication group is a set of virtual machines that can be replicated to a replication target (also called destination site or secondary site).

VMs can be replicated to VMware or Amazon destination sites from streaming VMware backups, or to a VMware destination site using Live Sync Direct from IntelliSnap VMware backups.

**Applicable Agents**

Virtual Server Agent
License

Virtual Server

Setup Requirements

Create a replication target.

More Information

- Creating a Replication Group

Virtual Server Agent Supports Application-Aware Backups for Active Directory - Early Release Feature

You can use the Virtual Server Agent to perform an application-aware backup for virtual domain controllers for Active Directory.

Applicable Agents

- Virtual Server Agent
- File System Agent
- Active Directory Agent

License

- Virtual Server
- Hardware Snapshot Enabler
- Application Class Virtual license for each protected VM

Setup Requirements

Use a VSA proxy running on Windows.

See Application-Aware Backups for Active Directory.

More Information

- Application-Aware Backups for the Virtual Server Agent
Deprecation Products and Features

Several products and features are deprecated in Commvault software v11. In each case, we recommend that you consider your transition to the replacement products and features as part of your overall upgrade planning. For more information about the Obsolescence Policy, see End-of-Life, Deprecated, and Extended Support - Obsolescence Policy.

If you require support in version 11 for features or products not covered in the list on this page, contact us at deprecated@commvault.com, and we will assist in providing the backup solution for your environment. You can also provide feedback and enhancement suggestions for deprecated products by contacting us at deprecated@commvault.com.

More Information

End-of-Life, Deprecated and Extended Support for Products
End-of-Life, Deprecated and Extended Support for Features

Additional Information

Early Release Features

Certain features in this newsletter are marked Early Release. Early release features are available for general use.

If you are interested in using an early release feature, deploy it only in a controlled environment. If you require support, contact your support vendor and let them know that you need assistance with a specific Early Release feature.

You can also provide feedback and enhancement suggestions for early release features by contacting us at EarlyRelease@commvault.com.

Service Pack Releases

Service Packs are a collection of updates released on a scheduled basis, containing cumulative hotfixes and updates since the initial release of a software version, for example, v10, v11, to resolve software issues and enhance software performance.

We recommend that you install the latest service pack to remain current with all fixes and enhancements; however, we fully support customers on the three most recent service packs. Thus, to remain fully supported, you must apply service packs at least every 6 months.

For a comprehensive list of released service packs and updates, see Available Service Packs.

Upcoming Service Pack Releases

Service Pack 13 – September 15, 2018