COMMVAULT®

▶ # Commvault Edge

User Guide

Table of Contents

Installing Edge Backup Agent

To install Commvault Edge on your device go to the URL you received in your invitation email. For example, your URL will look similar to this: https://*host_name*/webconsole/summary/addComputer.do.

Sign in using either:
- If you are a domain user, use your Active Directory credentials.
  Tip: For your user name use the email address where you received your invitation email
- The credentials you created during registration

After you are signed in, on the **Add New Computer** page click the "**here**" link to download the package.

After you download the Commvault Edge package do the following:
1. Log on to your company's network.
2. Double-click the .exe file to start your installation. The name of your .exe file depends on the kind of computer you have:
   - If you have a Window 64-bit computer, look for **Edge_x64.exe**.
   - If you have a Windows 32-bit computer, look for **Edge_x86.exe**.
   - If you have a Macintosh computer, look for **Edge_MAC.dmg**.
3. As you follow the installation wizard, you will be prompted to enter a CommServe host name. Refer to your invitation email for this information.
4. Enter your Active Directory credentials or the credentials you created during registration.

Important: After installation is complete, review the remainder of this document to gain an understanding of the Commvault Edge features.

Edge Monitor

After the installation is complete, the Commvault Edge Monitor is available to see the last backup run or to initiate an on-demand backup.

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Edge Monitor icon ▪.

2. Double-click the icon to open the Commvault Edge Monitor.
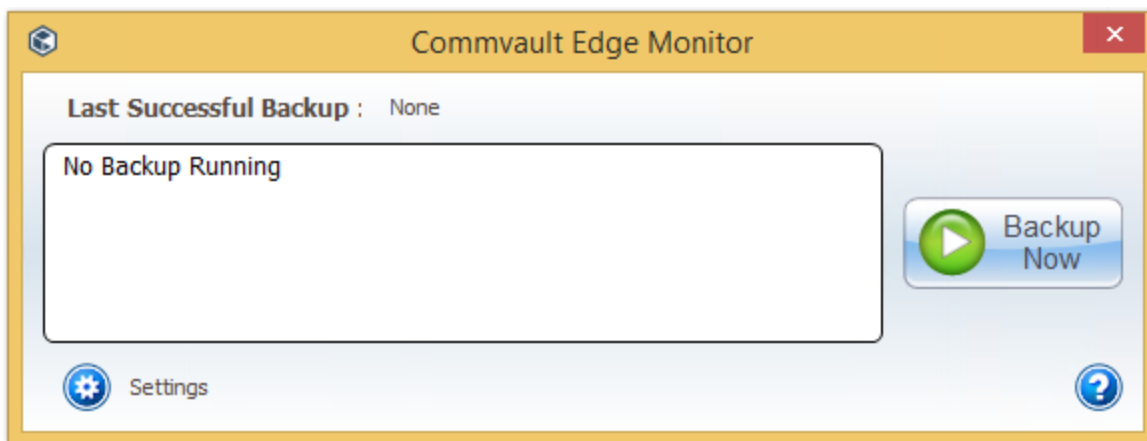
For more information about the Commvault Edge Monitor, go to the Documentation website: Edge Monitor.
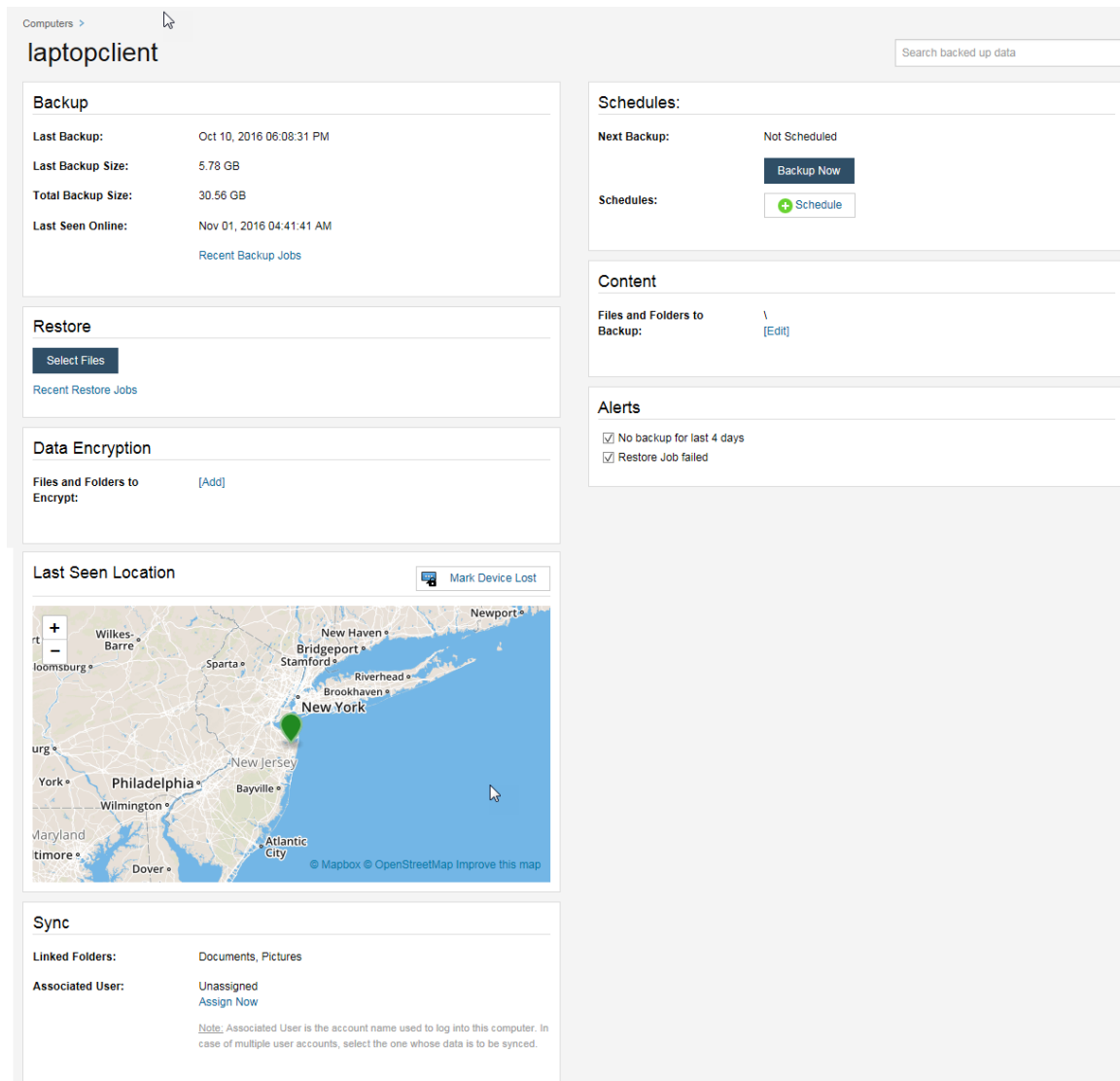
Web Console

Commvault Edge includes access to the Web Console. The Web Console is a web-based self-service portal that allows you to backup, restore, and download data. You can also define exactly which of your files and folders are backed up.

Access the Web Console

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Edge Monitor icon .
2. Right-click the icon and click **Web Console**.
3. Sign in.

Once you sign in, you will see a computer details page similar to the page below.

Change what is backed up

Once you have installed Commvault Edge, your computer will be backed up automatically according to preconfigured content. Using the Web Console, you can change which files and folders are backed up.

1. Sign in to the Web Console.
2. On the details page for your computer in the **Backup** section, click **Edit** next to **Backup & Lock Content**.

3. In the **Backup & Lock Content** dialog box, click **Edit** next to **Content To Backup & Lock**.

4. Click the **Browse Paths** button 📁 and browse for files and folders to back up.

5. Once you have made your selections, click **Select** and then click **Save**.

Restore data from backed up files

Once you have installed Commvault Edge, your computer will be backed up automatically. Using the Web Console, you can restore a file or folder using the backed up data.

1. [Sign in to the Web Console](#).
2. On the details page for your computer in the **Restore** section, click **Select Files**.
3. On the **Restore Files** page, go to the folder or file you want to restore.
4. Select the check boxes next to the data, and then click **Restore** to open the **Restore Options** dialog box.
5. Click **Restore Now**.

For more information about the Web Console, go to the Documentation website: [Web Console - Overview.](#)

Edge Drive

The Edge backup client includes access to the Edge Drive feature. Edge Drive is a cloud-based storage solution that enables users to access files from almost anywhere.

Activate Edge Drive

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Edge Monitor icon 📦.
2. Right-click the icon and click **Edge Drive**.
3. In the **Activating Edge Drive** window, [sign in](#).
4. Select a new or an existing folder as your Edge Drive folder.

   If you select an existing folder as your Edge Drive folder, the contents of the existing folder will automatically be added to your Edge Drive.

5. Click **Start Sync**.

View your Edge Drive files in the Web Console

1. [Sign in to the Web Console](#).
2. On the details page for your computer, click **Computers** in the upper left of the screen.
3. On the **My Data** page, click **Go To Drive**.

For more information about using Edge Drive, go to the Documentation website: [Edge Drive - End Users](#).

Explorer Plug-In

The Explorer Plug-In lets you access your backed-up data directly from Windows Explorer.

To activate the Explorer Plug-In, use the following steps:

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Edge Monitor icon 📦.
2. Right-click the icon and click **Enable Explorer Plugin**.

3. To restart Windows Explorer immediately, click **Yes**.
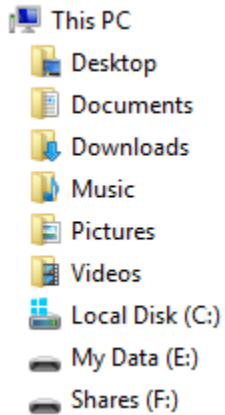   You can restart later, but you cannot see or perform functions related to the Plug-In until Windows Explorer restarts.

A **My Data** folder is created under the Windows **Libraries** folder. The **My Data** folder contains copies of the data you have backed up.

This PC
  Desktop
  Documents
  Downloads
  Music
  Pictures
  Videos
  Local Disk (C:)
  My Data (E:)
  Shares (F:)

For more information about using the Explorer Plug-In, go to the Documentation website: Explorer Plug-In - Overview.

Edge App for Mobile Devices

The Edge app can be used for browsing and viewing files that have been backed up from your device. This is important should anything happen to your device.

The app is available for Windows, iPad, iPhone, Android and BlackBerry:
- Windows App
- Apple App
- Android App
- BlackBerry App

Once the app is installed please enter the following information:

Username: Your Active Directory credentials or the credentials you created during registration

Password: Your Active Directory credentials or the credentials you created during registration

Server: Provided by your administrator

Secure Connection: Set to ON if the server provided by your administrator uses HTTPS
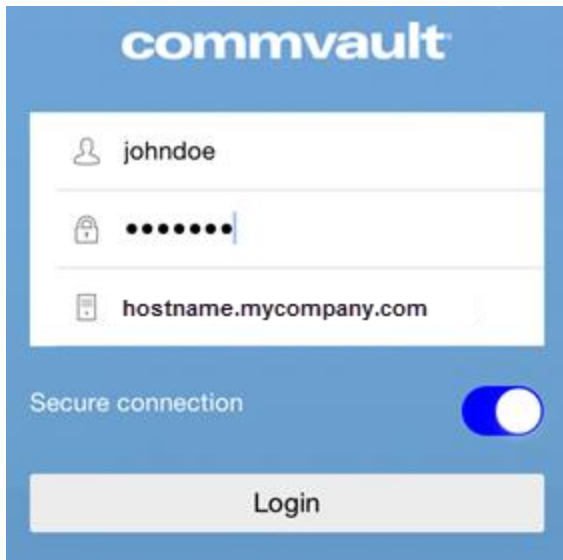
For more information about the Commvault Edge app, go to the Documentation website: Commvault Edge – Overview.

Additional Commvault Edge Backup Resources

For more information about data protection, go to the Documentation website: Edge Endpoint Solutions for End-Users.

If you need additional help with Commvault Edge or if you have questions or issues, please contact your administrator.

Trademark Acknowledgment

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For more information about Commvault software modules and solutions, and for up-to-date system requirements, please contact us: www.commvault.com • 888.746.3849 • get-info@commvault.com

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